



softconsulting

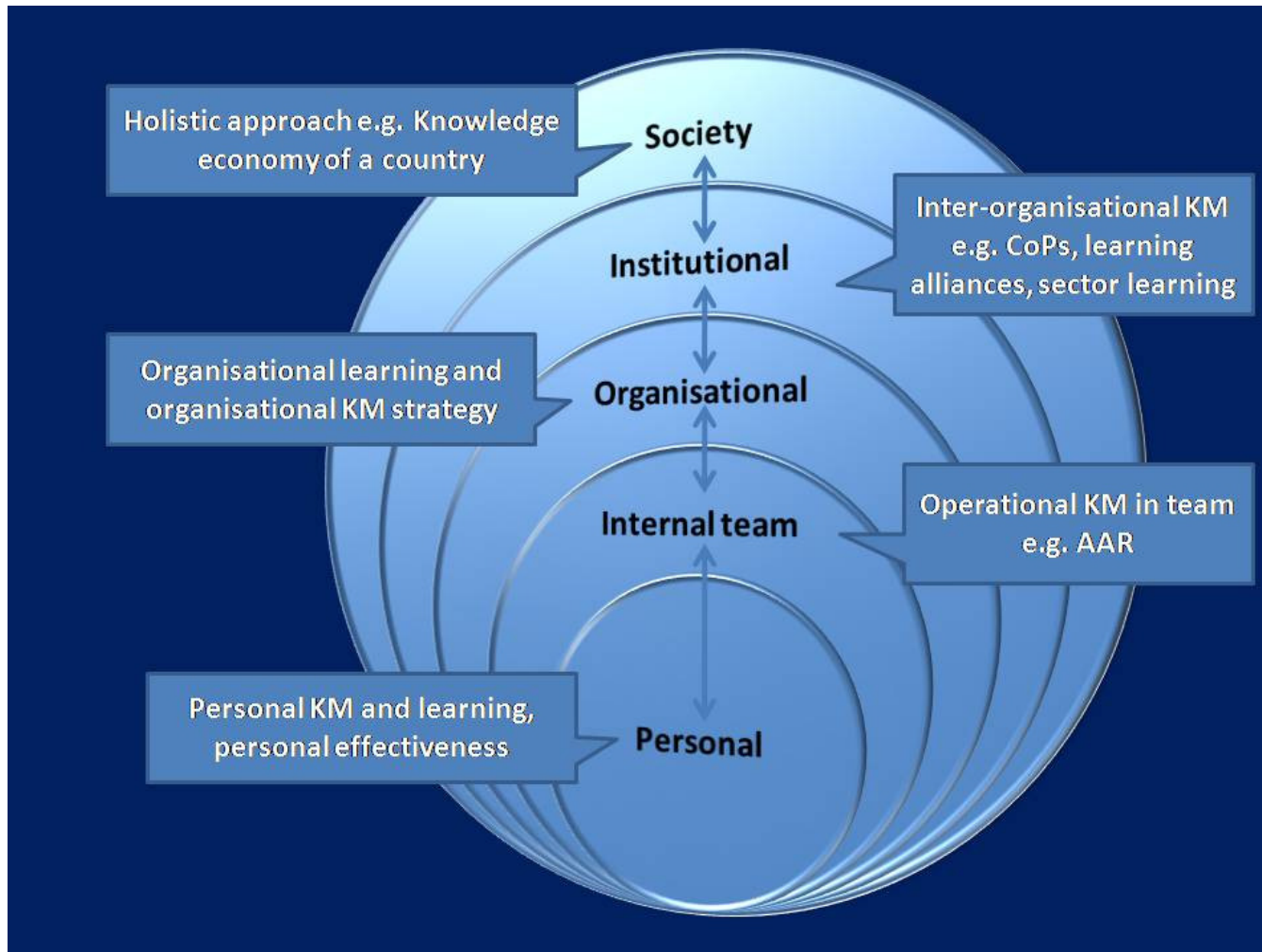
# Integration KM in Business strategy

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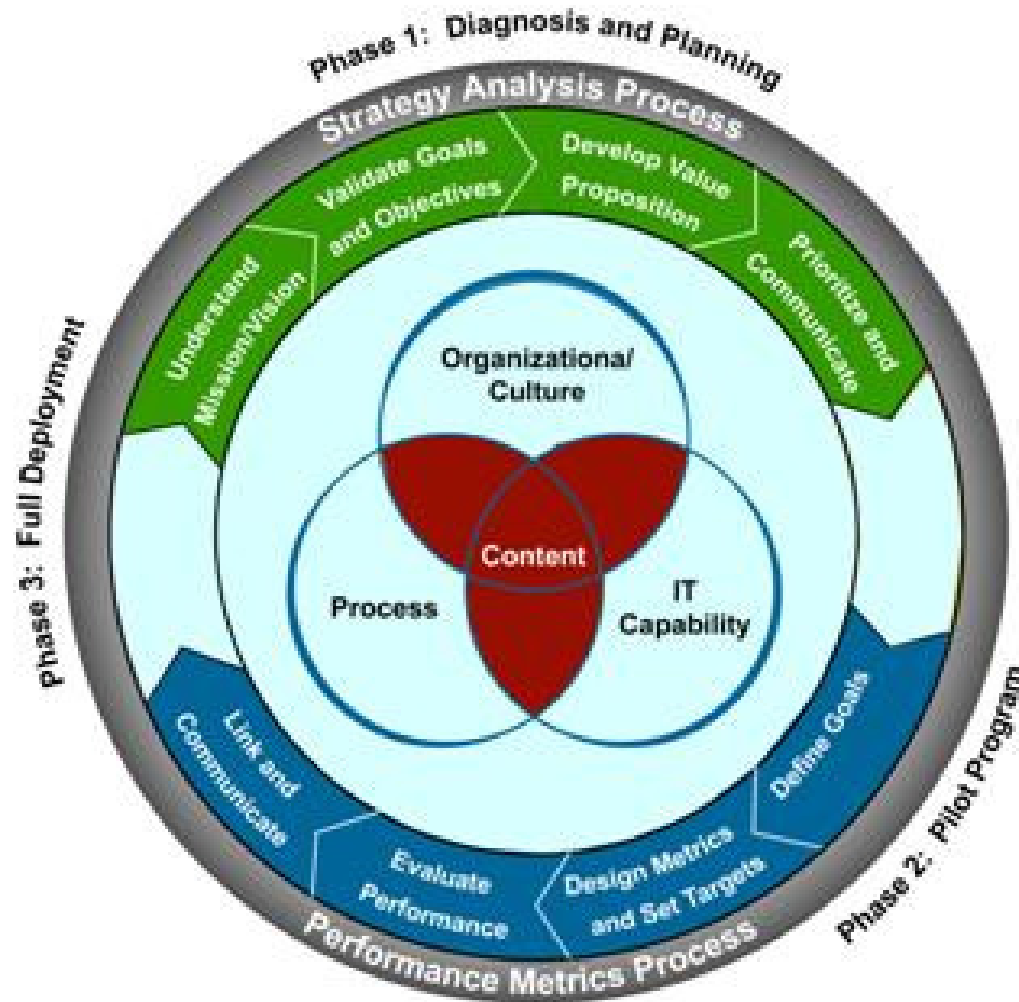
# Knowledge Management (KM) Strategy



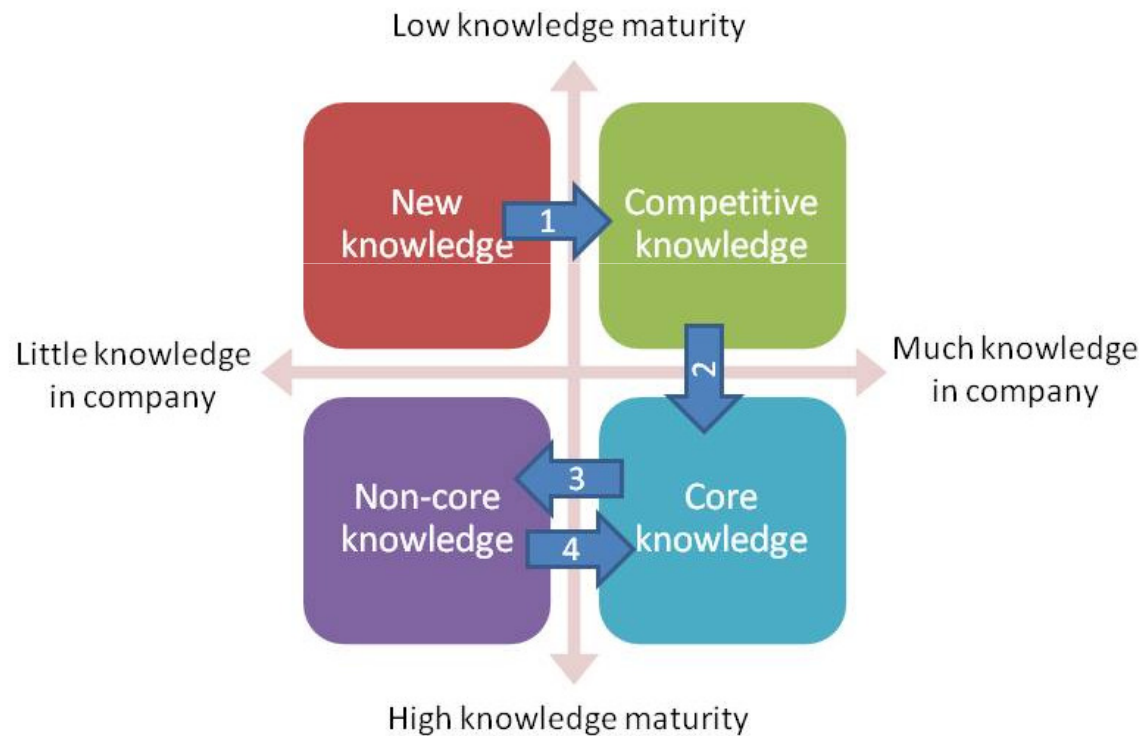
# KM Monitoring



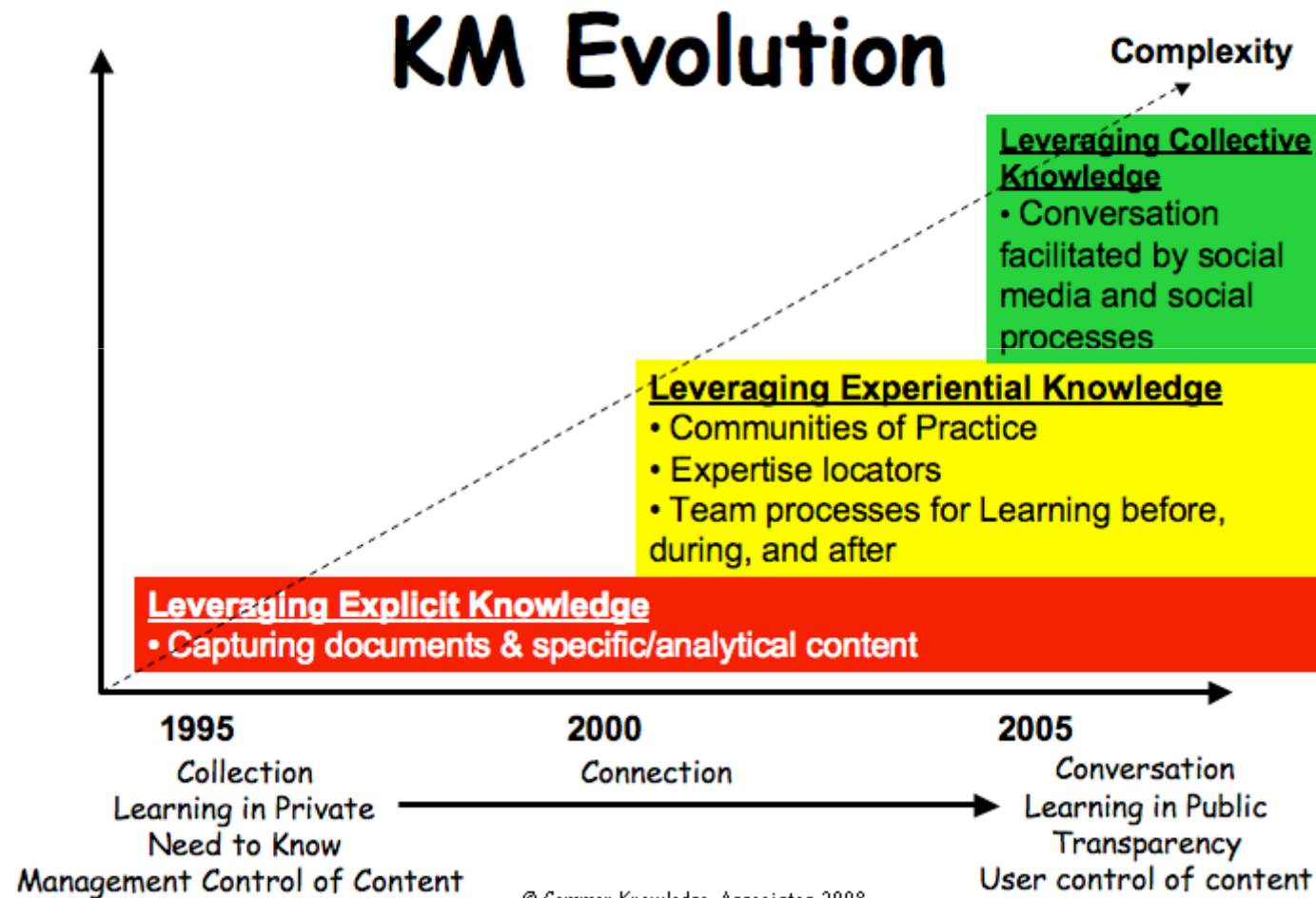
Booz Allen's approach  
<http://www.boozallen.com/>



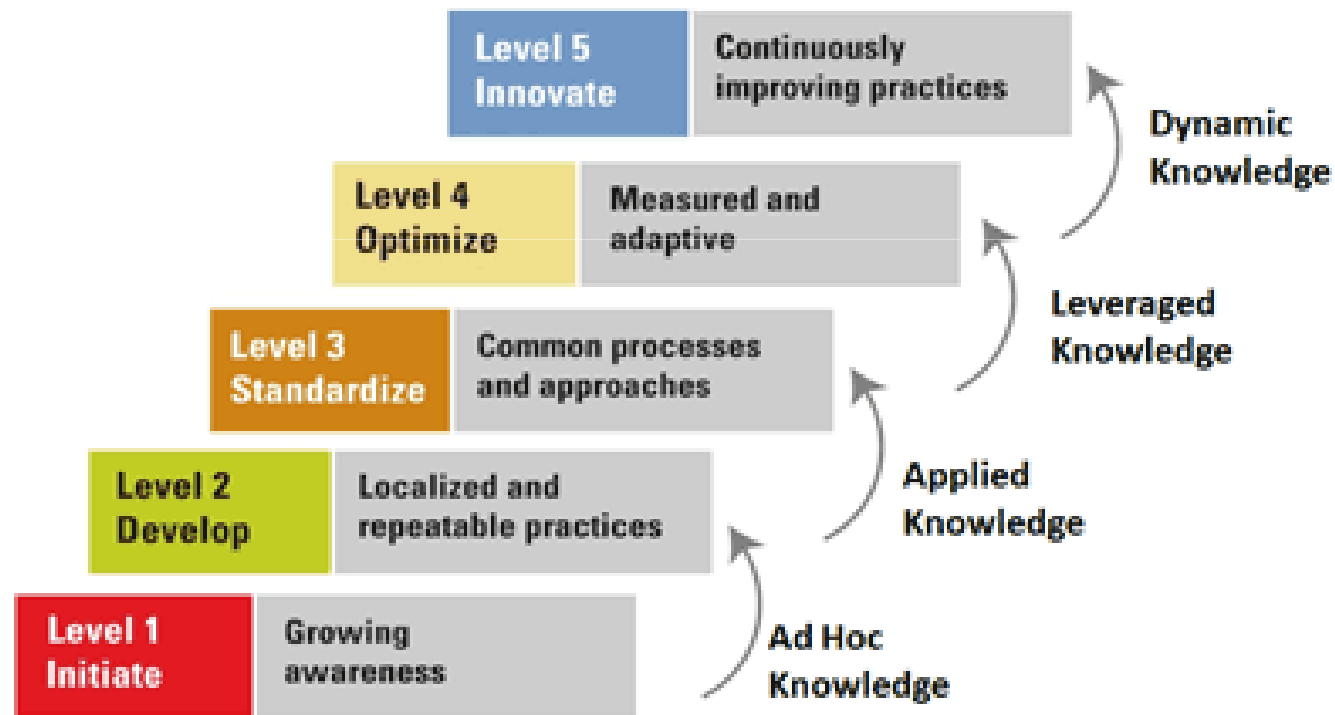
# Moving knowledge around on the strategic matrix



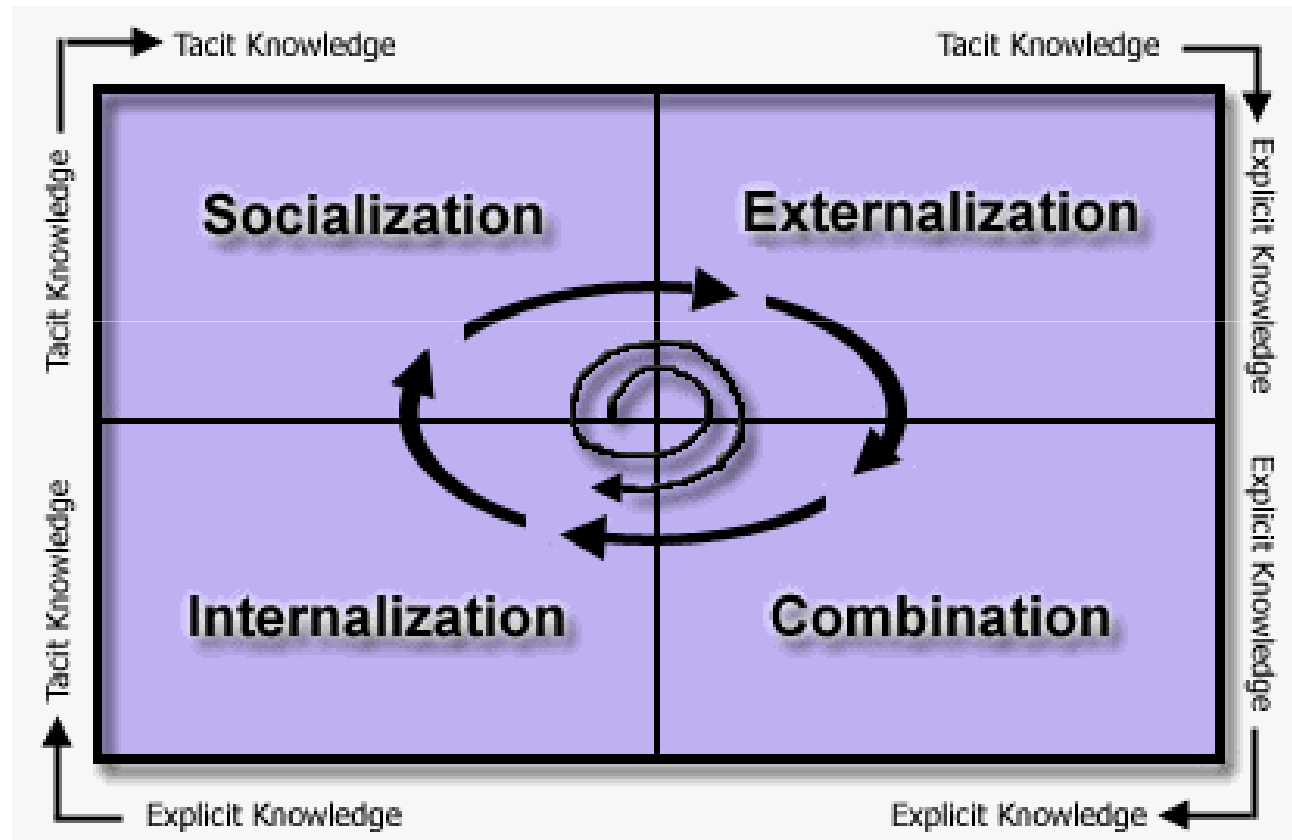
# KM Evolution



# Levels of KM Maturity



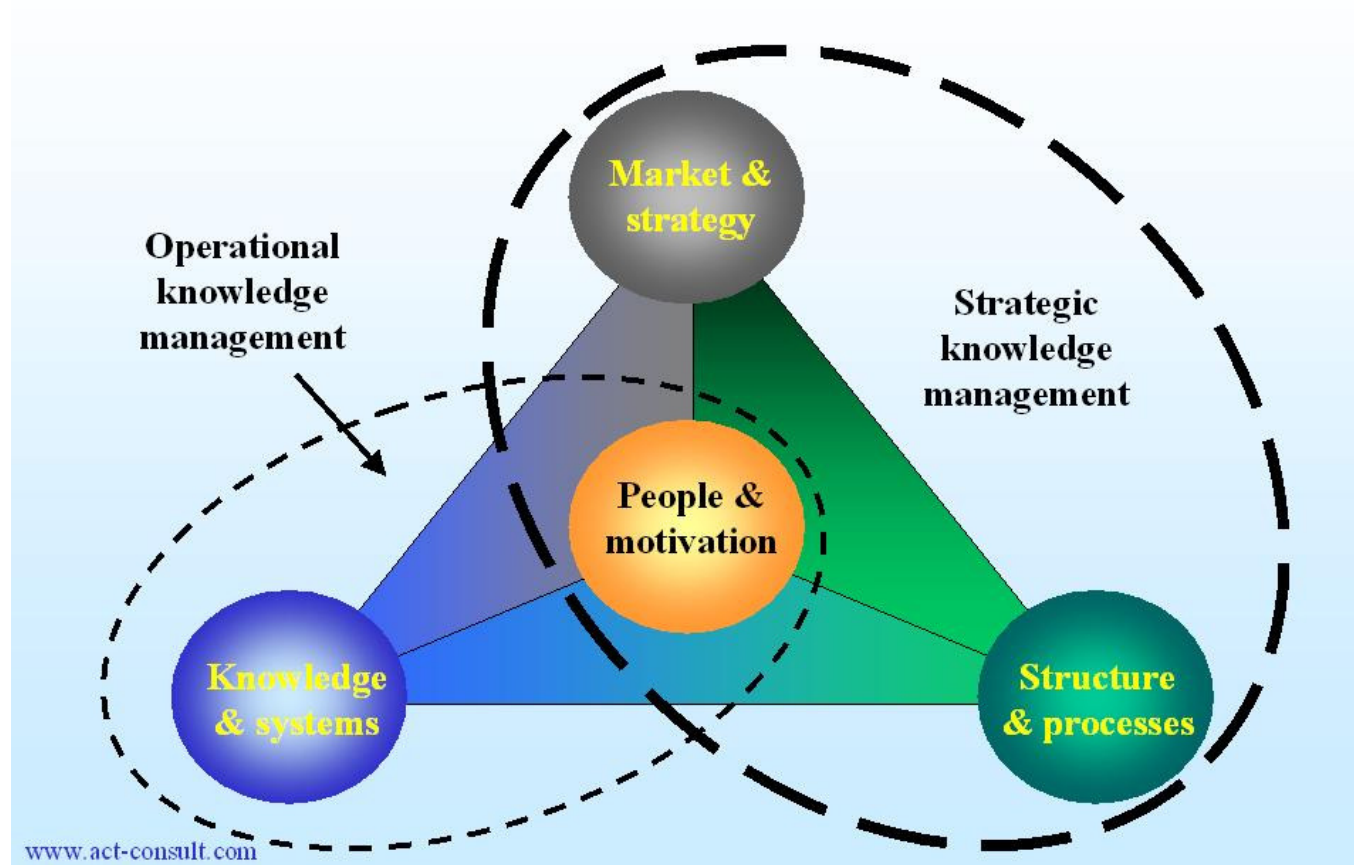
# KM and SW Development Organizations





# KM Review

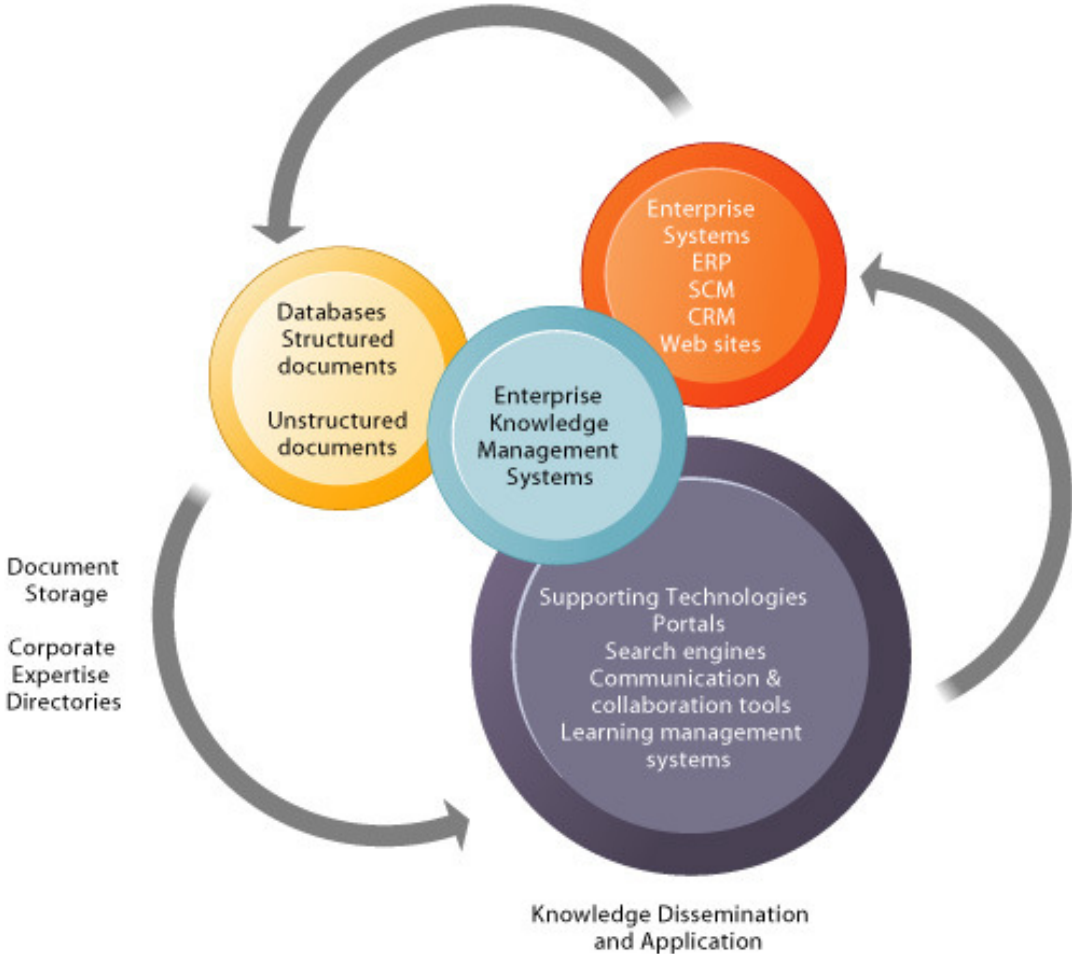
## Knowledge management



# IT & MIS



Enterprise-Wide Knowledge Management Systems Overview  
Data and information generation



# Zaključak



## Knowledge Management Foundation

### Content (Know What)

- Research \ E-Discovery
- Court Filings\Rulings
- Declarative Knowledge

### Processes (Know How)

- Forms\ Templates
- Process Tutorials
- Training & Development

### Relationships (Know Who)

- Firm Expertise
- CRM Data about existing clients

# Hvala na ukazanom povjerenju !

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